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FOR IMMEDIATE RELEASE

Bomgar to Spotlight the Shift to Web-Based Support for IT Executive Leaders at 2009 CIO Roadshows

CIO Roadshow to Address Web-Based Support Issues in San Francisco, Calif. on September 15 and Boston, Mass. on September 17

July 20, 2009- Bomgar, the leader in Enterprise Remote Support Solutions, announces dates and themes for their September CIO Roadshows, which will gather chief information officers to address enterprise wide web-based support solutions. The custom CIO Roadshow will be held at the Intercontinental Hotels in San Francisco, Calif. on September 15 and September 17, in Boston, Mass.

“The Bomgar Roadshow agenda has been designed to drive efficiency and manage web-based support initiatives in demanding times. Participating in this event are executive members from Novell, Bomgar, Enterprise Management Associates and the CIO community. For individuals looking to address industry concerns and maximize the business value of peer-to-peer discussions, the roadshows will provide the resources and opportunity to gain significant business value,” said Glenn Willis, EVP, CIO Roadshows.

Bomgar provides Enterprise Remote Support solutions that allow support teams to securely access any system, anywhere in the world. With Bomgar, customers ensure the quality of every support interaction, strengthen security, and achieve a rapid ROI. Since 2003, over 5,000 customers in all 50 states and 52 countries have chosen Bomgar as their enterprise remote support platform.

The Bomgar Roadshows will spotlight support methods to increase staff-productivity and consequently flatten budgets through increased utilization rates. The breakfast and opening speech given by Tom Thomason, VP of Global & Enterprise Sales will set the tone for the events by focusing on the ability to

drive enterprise efficiency with web-based tools. Additional agenda highlights include a customer presentation to be given by Scott Ivie, Business Systems Strategist for Novell titled, "Hanging up the Phone" and an analyst workshop presented by Lisa Erickson-Harris of Enterprise Management Associates.

To find out more about Bomgar's CIO Roadshows and to view the latest agenda details, please visit <http://www.cioroadshows.com>. Registration details are listed on the site.

About CIO Roadshows

CDM Media is a B2B technology media company that specializes in facilitating connections between the CIO and IT executive community, an analyst thought leaders and solution providers that can offer innovative new tools to help enterprises run more efficiently. CIO Roadshows are designed to create an intimate face-to-face business environments where members of the IT community can communicate in a unique setting about some of the latest developments in their field on a given number of topics. The CIO Roadshows team works with some of the greatest minds in business technology to bring the most cutting-edge products, services, and ideas to attendees. If you're interested in becoming a member of the CIO Roadshows community or would like to attend an upcoming, please visit <http://www.cioroadshows.com>.